







Frequently Asked Questions

What is the My Neuro Survey?

My Neuro Survey is the largest pan-neurological patient experience survey in the UK and the Republic of Ireland.

Who can take part?

- Adults, children and young people (under the age of 18) with a confirmed or suspected neurological condition
- People who provide support or care for someone with a neurological condition, including parents, guardians and carers.

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What are the survey opening and closing dates?

• The survey will run from 22 July 2024 – 15 November 2024.

Is the survey anonymous?

Yes, the survey is completely anonymous. It is not possible to identify individual participants from their responses.

Who is running the survey?

The survey is run by the Neurological Alliance of Ireland in partnership with the Neurological Alliances in England, Scotland and Wales and the Northern Ireland Neurological Charities Alliance.

What topics does the survey cover?

- You and wider life
- The wider impact of
 - your neurological condition(s)
 - o or the neurological condition(s) of the person you care for
- Your experience and overall feelings of healthcare and your reflections

How will my data be processed?

This survey is conducted by Revealing Reality on behalf of the Neurological Alliances. By answering the survey, participants will share their responses with the Revealing Reality research team. All information will be stored securely, remain anonymous, and will only be used for this research project. All shared information will be destroyed when it is no longer needed for the project, and all data will be processed in compliance with GDPR regulations.

How will the results be used?

We will use the data to lobby government and healthcare providers to improve care and services for people with neurological conditions.



How do I complete a paper copy of the survey?

If you want to complete a paper copy of the survey, please email your request to **advocacy@nai.ie** with your full name, postal address (with Eircode). Please give a little time for the survey to be posted out to you. You can return your completed survey in the stamped addressed envelope provided.

Who do I contact if I have any queries?

The survey is live from 22 July to 15 November 2024. If you have any queries about completing the survey, or to request a paper survey, e mail <u>advocacy@nai.ie</u>